



Classic & Collector Cars, Inc.

**3502 W Davis Street, Suite 400, Conroe, Texas 77304
936-828-0300**

Dear Customer,

By design, we are a small one-stop-shop specializing in quality repairs and restorations on mostly Classic and Collectable cars. Classic vehicle repairs or restoration is a specialist process that only a few entities may effectively accomplish, notwithstanding we thank you for selecting our shop, which is staffed with seasoned professionals.

In general, shops are on a "cost plus - charge per hour basis", whereas, as an experienced entity on a broad range of vehicles, we are able to provide a realistic estimate of work for budgeting purposes, to include projected time frame and labor costs with parts/materials/supplies obtained at the best prices, plus sales tax. We believe this methodology makes the project more affordable.

Of course, any project is a moving target and relies on availability of parts, etc. All projects are scheduled into the shop and worked on an "as needed basis", among other repair work or vehicles already in the restoration process. We only accept a few projects at a time, and we use the latest computer programs to track internal progress.

Warranties are limited to the Manufacturers and Third Party Suppliers warranties (if any), which are passed on to you. There is no warranty on Labor on any project. We will work diligently to bring your project to its ultimate conclusion; meeting your expectations as we step through the process. However, as the repair or restoration progresses, sometimes there are circumstances and events that could not have been contemplated.

For restorations, we will document, with digital photographs, the process from start to completion and provide a photo album with brief written comments on the restoration at the conclusion of the project. You hereby provide your permission for photos to be used in our promotional media advertising.

A mutually agreed upon down payment is required to get the restoration project in motion. We will provide summary updates on a regular basis showing progress with funds expended, or required to proceed to the next level. Regular bi-weekly or monthly payments is the preferred method, however, we will work within a feasible budget structure. Any changes will be documented as a "Work Order Change" and agreed upon before proceeding.

Our "Garage" insurance policy has limited coverage for fire and theft; however, your vehicle should have full insurance coverage; if so we will require a copy for our files along with a copy of the title and your driver's license. We accept no liability for damages or loss howsoever caused while your vehicle is on our premises.

Customer Acknowledged - Signature:

For Classic & Collector Cars, Inc.

Printed Name: _____ Date: _____

The above explains the basics of our understanding, however, they are by no means all inclusive.

"Two-Way Communication is Key to a Successful Project."

WE DO NOT ACCEPT CREDIT CARDS